ECLIPSE News

New Full Body Encounter Templates

New full body Encounter templates are now available — including one specific to NY Workers Comp (created by doctors in conjunction with the NY WCB to WCB guidelines). These templates take advantage of a variety of new features that allow for a more compact design & flow. *See the current README for details. A new training video will be posted on our website within 24-48 hours & can be accessed from your ECLIPSE* **Help** *menu.*

Carisk Clearinghouse for NY Workers Comp

We have automated claims transfer to Carisk — which includes *automatic upload of your clinical documentation* with each claim. Carisk is an approved submission partner for the NY Workers' Compensation Board. *Any other clearinghouse you might consider is likely sending your NY WC claims through Carisk.*

Soon, NY WC electronic submission of claims & documentation will no longer be optional. You can reach Carisk to begin the setup process via email (sally.balioni@cariskpartners.com) or phone (973-795-1641, select option 2).

United Healthcare (UHC) GP Therapy Modifiers

United Healthcare is once again updating the Procedure to Modifier Policy for claims with dates of service on or after April 1, 2020. Physical therapy (**GP**) modifiers will be required on "Always Therapy" codes to align with the Centers for Medicare & Medicaid Services (CMS). The CMS requires an "Always Therapy" code for certain services regardless of who performs them. Originally (July 2019), this change was aimed at their community based plans only.

Training Videos

We are actively replacing the video library created several years ago by GalacTek. New videos are short in duration but contain all the detail you actually need to gain an understanding of each subject. We are also creating videos for a variety of new subjects as a direct result of training you at our FL offices.

Coming Soon...

Upcoming patient portal capabilities include direct new patient import from our online screens to your computer system. Additionally, all patients will be able to provide subjective information for direct import to Encounters — replacing the older KIOSK application.

Has your subscription lapsed? This update contains the latest paper & electronic billing mandates from States & payers. Call us @ 1.352.488.0081 to reinstate your subscription.

What's NEW in v2020…

Automate claims & attachment processing for Carisk.

New online training videos are recognizable by the EES logo & contain vastly improved content. New videos include: the patient portal, procedure codes, and the list-bills-by-date report.

Custom Automated Statements! Design & schedule your own patient statements using our new tools & send them via email so they can be read as HTML or with an attached PDF version of the statement! Note: this separate module requires a Client/Server version of ECLIPSE.

EES connects its employees across the USA from a FL location. We are reacting seamlessly to local COVID-19 events with no interruptions in service to you.

Download an ECLIPSE update from your Help menu.