From the desk of Karen Walters, D.C.

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In the past few days, we've been getting questions with regard to communicating with patients, operating remotely, telehealth, and related subjects. Some of these are addressed within our Knowledge Base as noted below. Remember, the Knowledge Base can be accessed by selecting **Knowledge base** from your **Help | Online help options** menu in ECLIPSE. The instructions below refer to online access of articles from the Knowledge Base. *We will also be sending out email with direct links to these articles.*

- For those of you unfamiliar with ECLIPSE email & texting features, ECLIPSE does have the ability for you to send a custom mass notification to all your patients. You should review two articles. The first, related to initial setup, is titled **Email / Texting** and can be found within the **Setup** section under the **Installation & Setup** topic. The next article, **Text Messages**, is under the **How Do I** topic.
- If you're interested in remote access features, please review **Access your ECLIPSE Data from Anywhere** within the **FAQs** section. See the LogMeIn reference & link for a quick & easy solution to access your own computer via the cloud.
- If you want our advice regarding online payment interfaces, see the **Integrations** page (under **Resources**) on our website, or call us.
- If you want our advice regarding online face-to-face meetings (telehealth), we use ZOHO One — which includes a subscription to their Meeting app. There are a variety of applications to accomplish this. In fact, nothing prevents you from using Apple's FaceTime on your iPad (though this publicizes your cell# to your patients).

HHS eases HIPAA sanctions, penalties amid outbreak
From AHIMA: "HHS Secretary Alex Azar waived sanctions and penalties for certain violations of HIPAA related to containing the novel coronavirus outbreak until the COVID-19 National Emergency Declaration and COVID-19 Public Health Emergency Declaration are revoked. Covered entities may share protected health information with relatives and caregivers without patient consent and may include PHI in the hospital's directory even if patients opt out or have not been informed." *This emergency *limited* waiver applies specifically to hospitals. It does not apply to you!*

Sincerely,

Karen Walters, D.C.

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