From the desk of Karen Walters, D.C.

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April 20, 2020

Later today, we will be emailing links that you may have missed with regard to CMS, telehealth billing, and other timely subjects.

Last Thursday's live Full Body Enocunter webinar was oversubscribed. So, this Thursday, April 23rd, Ryan & I will be repeating it at 2PM EST. If you haven't used the Encounter or want to start using the new full body ("all in one") encounter, you should attend. We've tweaked our presentation based on your questions this past Thursday. If you missed the signup email, please call us @ 352.488.0081 for more information.

On May 7, 2020, Dr. Jeff Lewin will be hosting a webinar (we will notify you with registration info via email). Dr. Lewin is the CEO of New Compass Coaching & consults nationwide. His webinar will focus on "audit-proof" documentation & he will demonstrate how to ensure that *when* (not *if*) your documentation is audited – you will be in compliance. If you've heard him speak before, you already know that he cuts "right to the chase" & tells you exactly what you need to know & do. If you haven't heard him before, you're in for a treat!

In coming weeks, we will be introducing new capabilities that include online data entry by new patients via the patient portal. Most data will auto-populate fields in ECLIPSE once you confirm the import. We will also provide online subjective entry of a patient's complaints — which can then be imported directly to an Encounter!

Looking ahead to 2021, we will be introducing a purely cloud based version of ECLIPSE to complement (not replace) our existing version. The new cloud based system will immediately offer advantages over every other cloud based system available. "*How can that be" you ask?* It takes advantage of multiple technologies that didn't exist just a few years ago and in one case, has yet to be formally released by Microsoft.

- **WebAssembly** (Wasm). A consortium including Microsoft, Google, & Apple recently developed Wasm & every major browser now supports this technology. Wasm enables high-performance applications on web pages. The only technology that supports Wasm won't be formally released until May 2020. And we have already been developing with it for months. *What does this mean to you?* ECLIPSE EHR Cloud™ (EEC) will run faster in any browser!
- **Blazor**. This new Microsoft environment allows developers to fine tune performance as we balance what happens on your computer vs. our cloud servers. *What does this mean to you?* EEC will cost less & run faster!
- **NoSQL**. SQL, the database technology used in > 80% of products, is vintage IBM & dates back to the 1970's! A new paradigm is now in use by large companies ranging from Adobe to ebay, Google to Verizon. New "document" oriented databases like mongoDB provide easier & faster views of some types of data. Again, *what does this mean to you?* EEC will run faster, reduce costs & be easier to update/extend!

Among many other firsts, we created the "zero-in" user interface & invented the concept of case management. We were first to integrate SOAP & billing, introduced the very first Windows software for healthcare providers, & were first to test new ANSI 837 electronic claim standards with BC/BS across the USA. And we are *excited* about what our development teams are working on right now!

Sincerely,

Karen Walters, D.C.

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