



From the desk of Karen Walters, D.C.

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We have made changes to our video collection pages to improve your ability to find what you need & our ability to feature items we believe you need to see. Here's a sample of some new & updated videos:

- Patient List
- Data Filters Overview
- Grid Overview
- Sending Emails / Texts
- Full Body Encounter Template
- [Dr. Lewin's Audit Proof Your Documentation Webinar](#)
- [Dr. Lewin's Designing Your Economic Recovery Webinar](#)

I attended both of Dr. Lewin's webinars & believe that all providers will find worthwhile information by taking the time to review them.

Why do I need to know what an HIE is? On the HealthIT.gov website, HIE is defined as “*Health Information Exchange allows health care professionals and patients to appropriately access and securely share a patient's medical information electronically. There are many health care delivery scenarios driving the technology behind the different forms of health information exchange available today.*” HIE evolved from the Meaningful Use program that began a decade ago & is slowly becoming mandated across the USA in one form or another. For example, in NC (see below), it's been mandated by the state as of October 2021 for *all* providers. According to a study published in JAMIA (Journal of the American Medical Informatics Association, Volume 25, Issue 6, June 2018), 42 states, the District of Columbia, and 2 territories have laws relating to HIEs. We already send information to HIEs in places like NY. (Each state HIE requires extensive testing.)

HIE standards are predicated entirely on the adoption & use of ONC Certified technology. And ECLIPSE remains one of a very few chiropractic oriented products that is directly certified and maintained year round to current ONC standards. (We generally test & re-certify at least annually to ever-changing federal mandates.) It's those standards that provide the required, automated reporting foundation for HIE. By the way, comparing ECLIPSE with other certified products on the government's CHPL website demonstrates that ECLIPSE is certified to more standards than comparable products. *Is this important?* Actually, yes! If you buy a “waterproof” watch (or SmartWatch) that can't handle the pressure of diving into your pool, you have to buy a new watch! Software certified to minimal standards may not allow you the flexibility to participate in the programs you need it for! The mandated *ONC Disclosures* page on our website details our certifications.

North Carolina Health Connex

We have finished testing with this state mandated HIE & are currently implementing a pilot project with NC Health Connex.

Sincerely,

Karen Walters, D.C.

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