



ECLIPSE
EHR SOLUTIONS LLC

From the desk of Karen Walters, D.C.

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June 23, 2021

Facebook Group

There are now 950+ members in this new group. We know there are thousands more of you out there! Join now to see what people are discussing. **To join this private group, [click here](#)** & then click **Join Group** on the Facebook page.

Mobile App

We are awaiting final approval to make the app freely available in the Apple & Google Play stores.

- For more extensive information about ECLIPSE & the mobile app, [click here](#).
- To register & get the pre-release version for your practice, [click here](#).

Text Messaging

Following a tremendous amount of research (given the fact that carriers like Verizon & AT&T are heavily committed to limiting SPAM messages), ECLIPSE is now fully enabled to handle text messaging through the same service that handles text messaging for companies like ebay, Uber, yelp, Walmart, and the American Red Cross.

- We will be sending your texts from our leased phone #'s.
- *The process is seamless & works via your ECLIPSE license & subscription.* Once you add text messaging to your subscription, ECLIPSE will transparently send text messages using the service, rather than using the free capability (phone@carriertextingdomain.com) that carriers are now limiting or removing to avoid SPAM.
- *We are currently waiting for custom changes to our online purchase page screens to release the changes.* Depending on how long it takes, we will begin to handle this manually in the interim.
- *Text messaging functionality has not changed.* Everything works exactly as it has in the past. Might we make additional changes in the future? Yes!
- *The cost for unlimited text messaging to your patients will be \$49.95/month.* We'll see how this works & raise prices if this amount is not enough to cover our overhead. (Text messages are subject to a variety of fees depending on the carrier, message length, and other factors.)

HINTS to help you with ECLIPSE

- Are you familiar with various ways to access Help in ECLIPSE? [Click here](#) for a 4 minute video.
- Review Frequently asked Questions & Getting Started Tips? [Click here](#) for a list of links.
- ***ECLIPSE revisions dated on or after April 21st, 2021 notify you when new updates are available. See your README for details.***

Subscription lapsed? Swap your existing license for a new monthly license. Call us for details! 352.488.0081: Ryan @ ext. 1001. Cathy @ ext. 1014.

Are you downloading updates regularly? HIPAA Security Assessments should be a continuous activity — and so should ECLIPSE updates. A wide variety of changes make their way into ECLIPSE on a continuing basis. And you should be downloading updates at least every two weeks.

Sincerely,

Karen Walters, D.C.

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