



ECLIPSE
EHR SOLUTIONS LLC

From the desk of Karen Walters, D.C.

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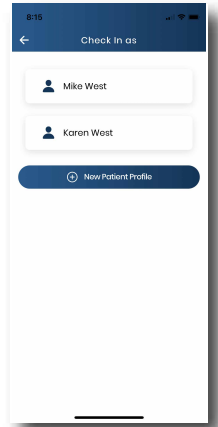
November 19, 2021

Facebook Group

There are now 1200+ members in this new group. We know there are thousands more of you out there! Join now to see what people are discussing. **To join this private group, [click here](#)** & then click **Join Group** on the Facebook page. This group is an excellent news resource.

Mobile Check-In App

Our patent pending Check-In app now supports multiple profiles (e.g. family members) on a single device. (On Apple devices, this is enabled for iPhones -- not iPads.) **On iPads, you can now remain logged in over the course of the day to avoid QR code/password re-entry in the event you use the iPad frequently.** Remember: your patients may need to manually update the app on their phones to take advantage of new features.



According to Apple's "Analytics" pages, thousands of additional app sessions have been logged in the past 30 days! The app is free, can reduce your documentation time, and is fast & easy for patients. It's available for:

- iPhones.
- Android phones.
- iPads (for use in-office by patients without access to the above cellphone types).

For more extensive information about ECLIPSE & the mobile app, [click here](#) to read the Knowledge Base article & [here](#) for videos.

Text Messaging

More of you have been gravitating to the new \$49/month paid text messaging option as carriers block more & more email-to-text. [Click here](#) for details. *Some of you still seem confused with regard to this feature. ECLIPSE works exactly the same way as always, unless you choose this optional feature. In a nutshell: IF (and only IF) you switch to paid texting, the existing functionality is seamlessly replaced. If you're still unsure, please take the time to discuss it with the Help Desk!*

ECLIPSE Updates

- The new 11/2021 NY WCB C-4.3 form is now available in current updates.
- We've made ANSI 837 electronic billing changes that affect Humana nationwide & BC/BS of Kansas.
- Encounter **Item History** changes.
- Have you updated to the latest ICD-10 database yet? A new database was released by the CDC this past August!

Sincerely,

Karen Walters, D.C.

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