



From the desk of Karen Walters, D.C.

ECLIPSE
EHR SOLUTIONS LLC

ECLIPSE EHR Solutions · Brooksville · Florida · 34614
352.488.0081 · www.INeedECLIPSE.com

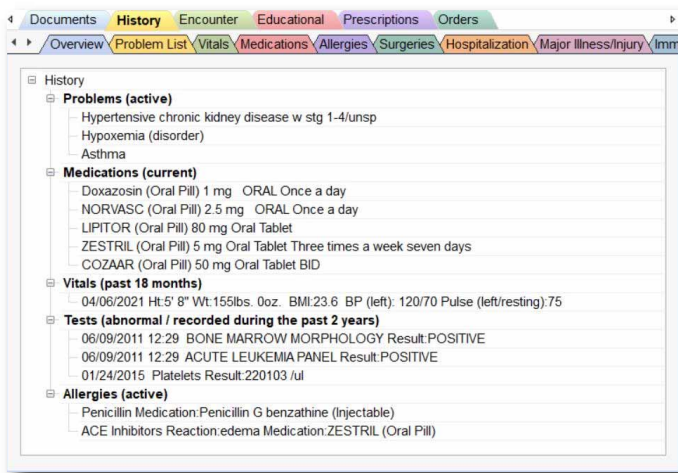
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April 1, 2022

Facebook Group

There are now 1300+ members in this new group. We know there are thousands more of you out there! Join now to see what people are discussing. **To join this private group, [click here](#)** & then click **Join Group** on the Facebook page. This group is an excellent news resource.

Patient History Overview



We've added a new **Overview** tab to a patient's History. This tab is always the primary view when you click History and summarizes current, relevant data from other tabs deemed treatment-relevant. Currently, this includes active problems, current medications, vital measurements during the past 18 months, abnormal tests recorded during the past 2 years, and active allergies.

Mobile Check-In App

According to Apple's "Analytics" pages, thousands of additional app sessions have been logged in March as 32% more sessions were logged over February! The app is free, can reduce your documentation time, and is fast & easy for patients. For more extensive information about ECLIPSE & the mobile app, [click here](#) to read the Knowledge Base article & [here](#) for videos.

Text Messaging

In mid-March, one of you called us after speaking with Microsoft about your Outlook email account. You didn't understand why text messages you had emailed to patients weren't delivered. Later, on the phone with us, you noted we told you the same thing as Microsoft! *Your emailed text messages are being intercepted by the carriers (e.g. AT&T). 2022 has brought with it new laws & a new combined effort by carriers that uses a multi-faceted approach to stop SPAM. Our delivery rate for SMS text messages is > 99%.* More of you have been gravitating to the new \$49/month paid text messaging option as carriers block more & more email-to-text. [Click here](#) for details if your messages aren't delivered.

ECLIPSE Updates

- **The new 2/2022 NY WCB C-4.3 form is now available.**
- Encounter template changes.
- Daysheet additions.

Sincerely,

Karen Walters, D.C.

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