



**ECLIPSE**  
EHR SOLUTIONS LLC

*From the desk of Karen Walters, D.C.*

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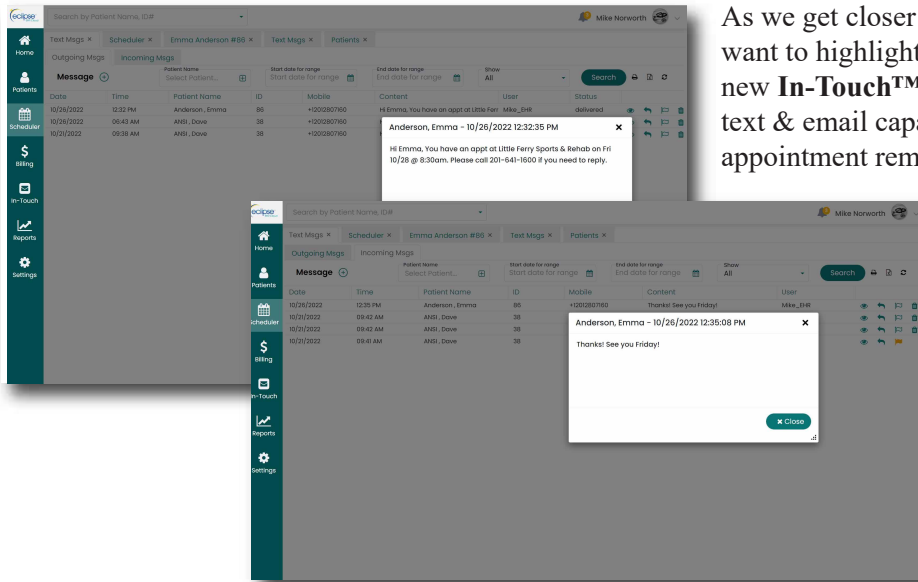
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November 1, 2022

### Facebook Group

To join this private group, [click here](#) & then click **Join Group** on the Facebook page. This group is an excellent news resource.

### In-Touch with ECLIPSE EHR Cloud®



As we get closer to release of ECLIPSE EHR Cloud®, we want to highlight some features. So, let's briefly discuss the new **In-Touch™** system. In-Touch has its own bi-directional text & email capabilities. The screenshots below show an appointment reminder sent to a patient, along with that patient's reply via text. You can interact directly with any patient via text or email directly from ECLIPSE. The interfaces are incredibly simple to use; automatic notifications alert you to incoming messages.

### Text Messaging in ECLIPSE for Windows

More & more of you seem to be experiencing the effects of updated federal laws & carrier attempts to limit & control SPAM. **Your emailed text messages are being intercepted by the carriers (AT&T, Verizon, etc.).** 2022 has brought with it a new combined effort by carriers to stop SPAM. Carriers have implemented a new shared system to allow you to send *registered text messages* to your patients. If you want to learn more about why your text messages aren't getting through & what you can do about it, [click here](#) to read our June 2021 KB article.

### ECLIPSE EHR Cloud First Look

We expect to begin a phased release of ECLIPSE EHR Cloud soon. **You can see a quick 5 minute overview [by clicking here](#) & we suggest you zoom the video to fill your screen. [Click here](#) for the FAQ.**

### REMINDER

In addition to the standard encounter templates, myriad custom templates exist for a variety of situations. For example, we currently have: acupuncture & x-ray reports. [Click here](#) to watch a 10 minute video about creating your own custom templates.

Sincerely,

*Karen Walters, D.C.*

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