



ECLIPSE
EHR SOLUTIONS LLC

From the desk of Karen Walters, D.C.

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December 30, 2022

We're getting ready to begin a phased release of **ECLIPSE EHR Cloud** as we finish preparing training materials & various related capabilities (e.g. automated account setup & billing). **If you're interested in switching from ECLIPSE, you can get started by [filling out this form](#) after carefully [reading this FAQ](#) & [this Knowledgebase article](#).** The form is a signed acknowledgement that you've read the accompanying links & understand the terms related to converting your data. *Once you submit the signed form, we will contact you to discuss the transition. We anticipate a high volume of forms & expect this process to take [a minimum of] weeks.*

You can see a quick 5 minute overview [by clicking here](#) & we suggest you zoom the video to fill your screen.

****ECLIPSE END OF YEAR PROCEDURES****

Before you begin the new year, if you haven't already handled tasks such as resetting your deductibles, [click here](#) to review end-of-year procedures you should consider before you begin entering services & payments in 2023.

ECLIPSE EHR Cloud® Eligibility Checks

As we get closer to release of **ECLIPSE EHR Cloud®**, we want to continue highlighting features. So, let's briefly discuss eligibility checks. ECLIPSE EHR Cloud provides eligibility checks at both the guarantor & daysheet levels *when you've selected a clearinghouse that offers this feature*. So, you can check eligibility when you first enter a patient's coverage. And again, as necessary, when you're adding services. As of today, eligibility checks are available for Alveo. We expect to add additional clearinghouses with this service in coming months.

Text Messaging in ECLIPSE for Windows

More & more of you seem to be experiencing the effects of updated federal laws & carrier attempts to limit & control SPAM. **Your emailed text messages are being intercepted by the carriers (AT&T, Verizon, etc.).** 2022 has brought with it a new combined effort by carriers to stop SPAM. Carriers have implemented a new shared system to allow you to send *registered text messages* to your patients. If you want to learn more about why your text messages aren't getting through & what you can do about it, [click here](#) to read our June 2021 KB article.

Reminder

In addition to the standard encounter templates, myriad custom templates exist for a variety of situations. For example, we currently have: acupuncture & x-ray reports. [Click here](#) to watch a 10 minute video about creating your own custom templates.

Facebook Group

To join this private group, [click here](#) & then click **Join Group** on the Facebook page. This group is an excellent news resource.

Sincerely,

Karen Walters, D.C.

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