



ECLIPSE
EHR SOLUTIONS LLC

From the desk of Karen Walters, D.C.

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April 25, 2023

ECLIPSE EHR Cloud

We are currently onboarding ECLIPSE clients who want to switch to our cloud product at the rate of about 2 offices/week. This is time consuming work. Nonetheless, we expect to increase our conversion rate in coming weeks & generally schedule offices a few weeks in advance. We appreciate your patience. Please understand that uploading data is incredibly time-intensive. For instance, scanned/imported documents can be converted & uploaded by us at a rate of ~1000/hour. As an example, the data we converted this past weekend included 19,000 documents — not a huge volume — but 19 hours of work! We’ve actually been forced to dedicate a separate developer to this process. And of course, we’ve been arranging training sessions that are also time-consuming for EES personnel.

If you absolutely cannot wait, it’s possible to create an account & start using ECLIPSE EHR Cloud immediately without a data conversion. Call us to get the process started & arrange for any training you might need. Note that once you create an account, we must create any related text messaging account manually — which may take a few days. And if **The Campaign Registry** rejects your business information (provided you subscribe to text messaging), we need the original EIN letter supplied by the IRS when you started your business. And no, we can’t convert your database after you’ve begun using it.

Recently, we answered a variety of related questions at the NYSCA Spring Convention. Virtually all of these have been answered by us online. Here are the top few:

- The base subscription price is \$99/month & includes 2 users & an email address. Each additional user is \$1.95. Document management is \$14.95. Bi-directional text messaging is \$59.95.
- This is not replacing ECLIPSE for Windows! Two different products for two different environments. And no, you don’t need to change from what you’re using now!
- Your patients can self-schedule without a patient portal or password via a simple link on your website.
- You should have a fast & reliable internet connection.
- Patients can pay bills directly online, by clicking a link sent in customized statements.

In the event you missed it, a 30 minute introductory webinar is now available [by clicking here](#). You can read the **FAQ** and potentially join the queue [by clicking here](#).

Facebook Group

To join this private group, [click here](#) & then click **Join Group** on the Facebook page. This group is an excellent news resource.

Sincerely,

Karen Walters, D.C.

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