



ECLIPSE
EHR SOLUTIONS LLC

From the desk of Karen Walters, D.C.

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April, 8, 2024

Please ensure that the individual responsible for your ECLIPSE subscription reads this notice!

We are raising all ECLIPSE subscription pricing by \$6/month effective June 1st.

Over the past 5 years, we have invested heavily in personnel & technologies to streamline operations & improve your user experience. That includes a phone system that eliminated on-hold time with automated callbacks (along with a staff that now handles most calls live), a new building where we provide free in-person training, an online Help system, and myriad other changes that increase our costs. If we raised prices to be consistent with inflation over the past 30 years (we've never raised prices before), a \$70 monthly subscription would now cost over \$163/month. Instead, we are raising all subscriptions across the board by \$6/month. Thus, if you're currently paying \$70/month, your monthly subscription will increase to \$76. If you're paying \$100/month, the fee will increase to \$106. The new pricing will take effect after May 28th – which for 99.99% of you means after June 1st – & will allow us to maintain the high standards you've come to expect from our products & services. If you have any concerns or questions, please contact us @ 352.488.0081.

ANSI 835 Remittance Import

We recently made what we thought to be a very minor change (by request, for a practice in NY) that affects ANSI 835 remittance import. However, after an unsolicited email from a practice in Bellevue NE, we're letting you know. Here's what they wrote:

"I just want to say THANK YOU! We just updated today and the Control# being added to the patients bill is a true GAME CHANGER! Gone are the days of going through EOB after EOB to find claim numbers! Thank you!"

So, we're guessing this was of much greater consequence for some of you than we might have thought otherwise. If this may be relevant to you, please consider downloading & installing an ECLIPSE-for-Windows update.

New York Features *Now*** Available in ECLIPSE EHR Cloud**

Carisk Clearinghouse is now available in **ECLIPSE EHR Cloud** to submit your NY Workers Comp claims. We also expect to release our interactive form design features by the **2024 NYSCA Spring Convention** this week to soon handle additional items like the NY C-4.3 MMI Report. Furthermore, the first segment of our two part automated patient appointment reminder system should be available for cloud users. *Come visit our booth at the show!*

EES is sponsoring **Dr. Jeff Lewin** -- who will be speaking about **Practice Management: The Team Approach to Perfect Case Management** on Saturday April 13th @ the show. On Sunday, Jeff's topic will be: **An Ethical Approach to Handling Data**, which will earn you 2 CE credits.

Facebook Group

To join this private group, [click here](#) & then click **Join Group** on the Facebook page. This group is an excellent news resource.

Sincerely,

Karen Walters, D.C.

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