



From the desk of Karen Walters, D.C.

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September 15, 2026

Please ensure that the individual responsible for your ECLIPSE subscription reads this notice!

Effective October 1st, we are raising all ECLIPSE subscription pricing by 12% as we navigate a wide array of increased costs to maintain the services we provide. You'll receive email detailing this subscription increase before October. As always, we appreciate your many years of dedication to our products.

When Was The Last Time You Installed A Windows Update?

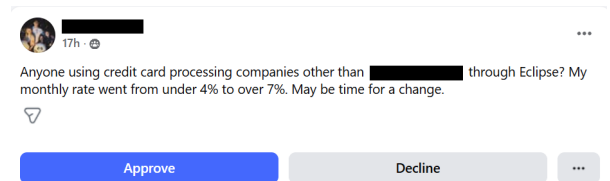
Please download a current update to install the latest ICD-10 code changes that become effective October 1st. The patient rolodex also has a new column for the patient's last visit date when ordered by ID# or last name.

Credit Card Surcharges (aka swipe fees / processing fees / service fees)!

We're currently finishing up the ability to apply & manage credit card surcharges. Within the next few months, we'll be introducing the ability to:

- Add an automatic surcharge as determined by you to credit card payments.
- Automatically track these surcharges independently of patient/insurance responsibility.
- A new ledger column will display surcharges & they'll be visible on statistical reports.

We'll be launching this in conjunction with a new & unprecedented capability to handle problems we all encounter with related service fees — as most recently expressed in this Facebook post from last week.



And for those of you who sometimes wonder whether we've abandoned our Windows software, features like surcharges will likely appear in the Windows version prior to being available in the cloud version!

Facebook Group

To join this private group, [click here](#) & then click **Join Group** on the Facebook page. This group is an excellent news resource.

Sincerely,

Karen Walters, D.C.

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