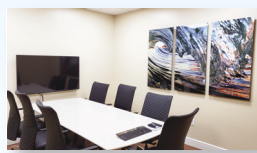


# ECLIPSE News

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ECLIPSE® Practice Management Software  
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<http://www.ineedeclipse.com>

## Free Training In Sunny Florida!

Starting in January 2020, training at our Florida location is now offered free of charge to existing clients — on or off subscription — who have been actively using ECLIPSE for at least 3-6 months & received initial training. Training is scheduled on a first come, first served basis and is subject to availability. All training sessions will be for the current ECLIPSE revision available as of your actual visit date & we can accommodate a maximum of 6 individuals in your group.



Training is conducted in an intimate setting with a large wall monitor, comfortable chairs, and a custom conference table where you can plug in your personal devices (e.g. laptops & phones).

From our website, select **ECLIPSE On-Site Training** from the **Resources** menu to see more details & use our scheduling request form.

## Carisk Partners & New York Workers Comp

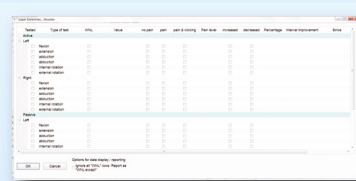


Major changes are coming to NY Workers Comp claims submission. First, it's important to realize that — even as the NY WCB is moving to the CMS-1500 form, claims submission now requires an approved clearinghouse. We have worked with Carisk Partners (formerly iHCFA) since 2009 — when a former NYCC classmate of Dr. Walters contacted us to work with his new business. Though the WCB has changed the January 2020 launch date to *To Be Determined*, we expect from 30+ years of experience that they won't delay long.

There are 1000+ ECLIPSE users in NY. Don't wait too long to contact them. You can reach Carisk to begin the setup process via email ([sally.balioni@cariskpartners.com](mailto:sally.balioni@cariskpartners.com)) or phone (973-795-1641, select option 2).

## Encounter

As part of our NY WCB changes, we will soon be unveiling new *All-In-One* Encounter templates along with a variety of layout enhancements to pop-up grids (e.g. interval improvements, data consolidation, easier to read layouts & more).



**Has your subscription lapsed? Are you aware that we now have inexpensive options with no upfront costs to renew your subscription? Call us @ 1.352.488.0081 for more information.**



## Coming Soon...

We've been expanding our support team — but recognize that no one ever likes to wait on hold! New phone system updates, which we hope to have installed within eight weeks or thereabouts, will allow you to provide us with a callback # without losing your place in the queue! When it's your turn, our phone system will call you back and connect you to a help desk technician!

All-In-One Encounter options along with tweaks to further improve your Encounter editing experience.

## What's New in v2019

Additional form letter variables to pull ADL data from Encounters.

New (right click) context-sensitive menu options for pop-up Encounter grids allow a change to be applied across a selected group of rows & columns.

Download an ECLIPSE update from your Help menu.

